

Member Testimonials

NLC-RISC Mentor Program



Matthew Reid Risk Consultant, NCLM

Serving as a mentor in the NLC-RISC Mentor Program has incredibly rewarding. The program provided a meaningful opportunity to support newer member-pool staff while also strengthening my own leadership and communication skills. Through virtual meetings and NLC-RISC events, I've been able to share knowledge, exchange ideas, and learn from my mentee's fresh perspectives. The experience reinforced the collaborative spirit of the NLC-RISC community and deepened my appreciation for our collective work to strengthen risk management across member pools. This program has allowed me to give back and also to grow personally and professionally through genuine connection and shared purpose.



Suzanne Reed Director of Underwriting, KLC

I began my mentorship in 2023, and we set up a monthly meeting that we never missed. We became friends instantly, and while our discussions centered around work, our chats were often about family, vacations, our different cultures and landscapes. I was a mentor to Nicole, but I know that I learned just as much from talking with her as she did from me. We created agendas for each discussion but often ran out of time and had to carry topics over. We covered everything from her new property program—including property appraisals, reinsurance, risk management/loss control, coverage enhancements, wildfires, tornado/floods, member insurance portals, solar panels—to soft skills and managing people. We still stay in touch, and I am hoping to meet her face to face soon.



Tia Nicole Bowman

Director of Claims
Management, LGIT

I participated in the NLC-RISC program twice, first as a mentee and later as a mentor. My Certificate of Completion still sits on my desk. The experience felt more like a partnership than a one-way exchange. Throughout the year, we supported one another, shared ideas, tackled claim challenges, and refined internal workflows. We still consult from time to time. It's invaluable to have a trusted peer in a similar role who can offer insight and guidance when you're uncertain about the best path forward.



Lynn Bren

Executive Director, SDPA

I have had the privilege of participating in the mentor program as a mentee in my current and previous role. The information I have gathered has been simply invaluable. The most important aspect for me has been having a seasoned colleague to bounce anything off of without that fear of being judged or thought less of. When I feel like I'm drinking from the fire hose, it's nice to have a sounding board for guidance. Each mentor has offered great advice, and the one thing I'd share is: you don't have to know everything the first day, or even the 100th day!



Jeremy Stacy

Underwriter/Property Specialist, KLC

I have greatly enjoyed and benefited from the NLC-RISC Mentor Program. Connecting with a mentor in a similar role but from a different geographic location and organization creates a comfortable space to share ideas, best practices, and experiences. You learn so much from your mentor and can offer alternative viewpoints and insights from your own experiences. It's an excellent program that provides mentees and mentors with a great opportunity to learn, network, and grow. I highly recommend it!