



Employee Benefit Trust

Mission

The mission of the AWC Employee Benefit Trust is to provide quality benefit programs and insurance services to Washington cities and towns in an efficient and cost-effective manner through timely information, technical assistance, member education and advocacy.

Vision

The Employee Benefit Trust is an innovative enterprise that anticipates changes in the benefits marketplace, understands the evolving needs of its members, and provides a sophisticated array of creative and cost effective services that build health and wellness among its members.

Core Values

The AWC Employee Benefit Trust:

- Is a trusted resource for its members
- Provides excellent customer service
- Is inclusive in its decision-making
- Is committed to diversity, equity, and inclusion
- Is efficient
- Is effectively managed
- Emphasizes employee health and wellness
- Is member-driven
- Pays attention to cost-benefit balance
- Is open to change

Goals

- Preserve the Trust's fiscal health and sustainability while investing in the Trust's future needs
- Proactively manage the rate of increase in health care costs for the Trust and its members
- Address members' evolving benefit needs in a changing healthcare environment by solidifying and sustaining the Trust as a leader
- Ensure member awareness and depth of knowledge of the Trust's services
- Ensure continuity of services to all employers by providing proactive outreach that includes education, training, and collaboration
- Utilize technology and strategic innovation to promote efficiencies in Trust operations, better meet the needs of Trust members, and enhance the security of Trust data
- Increase participation and empower members to take a more active role in managing their health by providing relevant wellness programs, services, and resources
- Seek to understand and embrace the diversity of our communities and commit to providing inclusive and accessible benefits for all