

NLC-RISC **Orientation**

MARCH 2025

Meet The Team



Erin Rian
*Chief
Operating Officer*

Erin directs our team, manages the RISC Board and budget, is our primary liaison to NLC Mutual, and directs our strategic planning initiatives.



Claire Buchwald
*Senior Manager –
Education & Training*

Claire oversees our education initiatives and manages our conferences, the Mentor Program, Civility and Collaboration working group, and REAG.



Erin Peterson
*Senior
Program Specialist*

Erin manages our member renewal process, annual surveys and benchmarking, and is our staff contact for all partnerships, research projects, and programs.

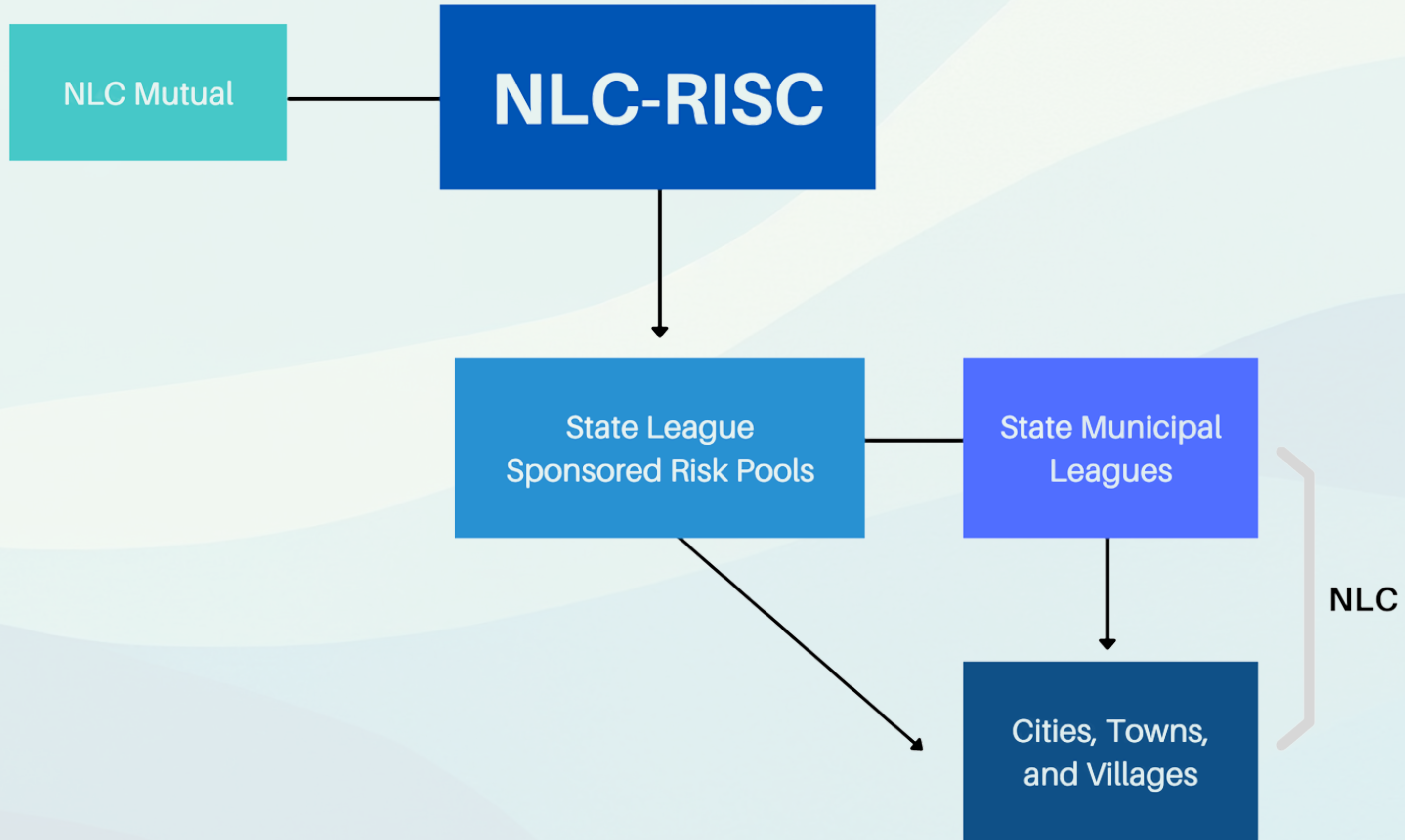


Lena Scarpulla
*Senior Member
Engagement Specialist*

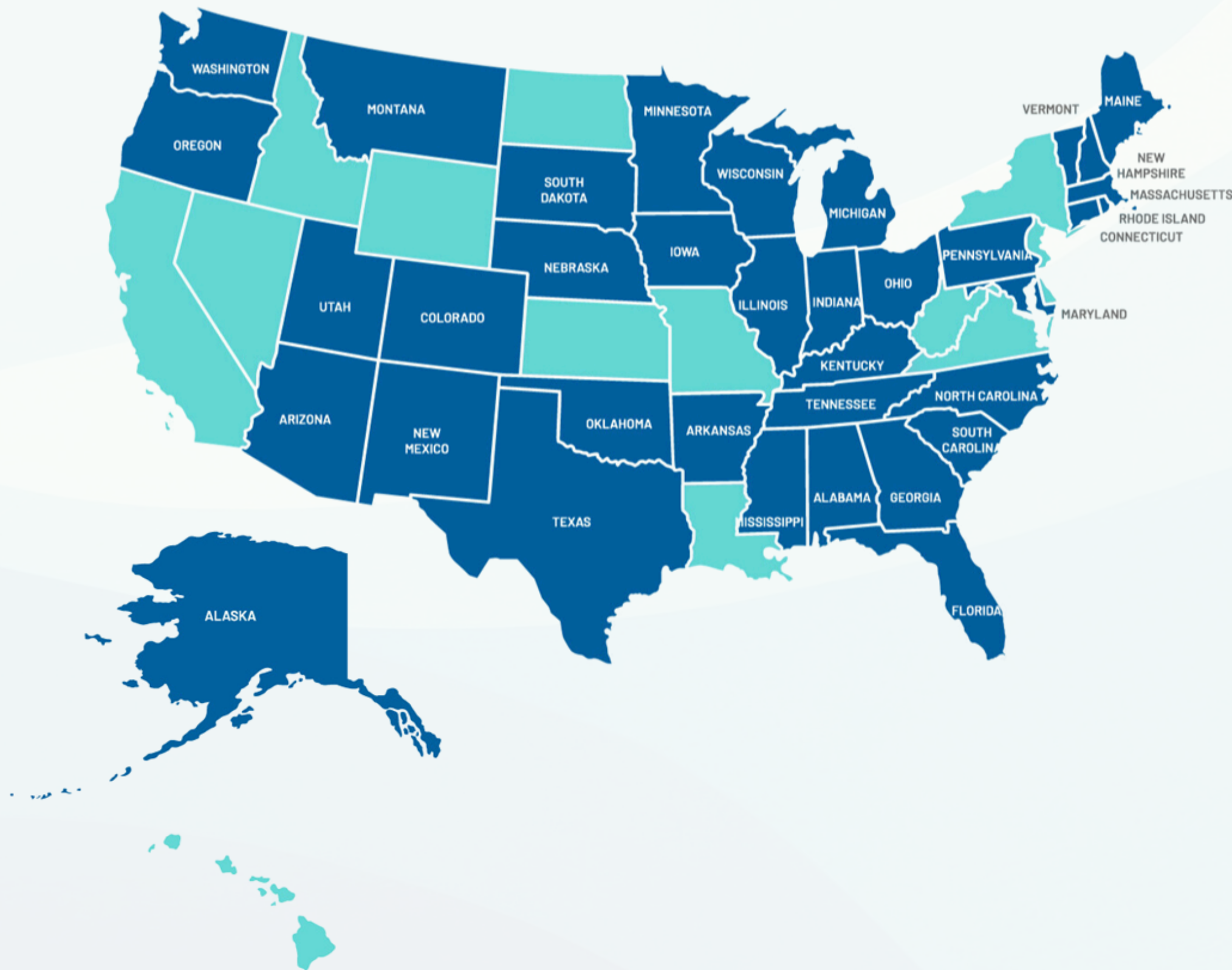
Lena manages our conference registration and logistics; administers our eNews, website, FA meetings, and online communities; and updates member resources.

NLC-RISC

- Is a member-driven, member-focused organization dedicated to the success and support of State League Risk Pools
- Creates a space for State League Risk Pools to share information, ideas, resources and solutions to help them address the needs of their cities, towns, and villages
- Program of the National League of Cities, founded in 1982
- Works closely with NLC Mutual to deliver exceptional services and resources for member pools.



NLC-RISC MEMBERS



NLC-RISC Membership:

- NLC-RISC members are risk pools endorsed by their state league
- 38 members across the United States
- 8 members represented on Board of Directors
 - 4 State League Directors
 - 4 Pool Administrators

Member Convenings:

Two Annual Conferences

Trustees Conference

- Clearwater Beach, Florida
- May 14-16, 2025

Staff Conference

- Annapolis, Maryland
- October 26-29, 2025

Functional Area Meetings

- Claims
- Law Enforcement
- Loss Control
- Health & Wellness
- Human Resources
- Marketing
- Pool Leadership
- Underwriting

Networking Opportunities

- Mentor Program
- Young Pooling Professionals (in-person and virtual)
- NEW | Civility and Collaboration Working Group

Member Offerings:

Mentor Program

- Promotes leadership & learning among member pools
- Great success, retention, and positive feedback
- Over 200 participants as of 2024-2025 cohort

Online Communities

- Finance
- Health Pool
- Human Resources
- IT & Data Analytics
- Law Enforcement
- Legal
- Loss Control, Claims, and Underwriting
- Marketing
- Pool Administrators
- Racial Equity

Surveys & Financial Benchmarking

- Pool Administrator & Staff Compensation Surveys
- Financial Ratio Benchmarking

Partnership Initiatives

- GatherGuard (special event coverage)
- NetDiligence eRiskHub
- Pooling Academy
- Ready Rebound
- Serve|Strong

RISC eNews

- Monthly newsletter for members
- Includes:
 - Announcements
 - Upcoming Events
 - Member Spotlights
 - Job Postings & RFPS
 - Resources & Links

Member Benefits Sign-Up

If you are interested in signing up for any of the following, please complete our Member Benefits Sign-Up via the [link](#) sent in the meeting chat.

- eNews
- Functional Area Meetings
- Online Communities

Civility & Collaboration Group

- NLC-RISC convened a Civility, Collaboration Working Group (CCG) in January 2025. Our initial discussions were about how NLC-RISC and state pools can support entities to adopt practices which reduce stress on their organizations, promote common solutions for their communities' needs and reduce the risk of lawsuits and financial losses (absenteeism, decreased productivity, increased turnover).
- We hope to expand our group to include participants from all regions and welcome those working in civility, collaboration, or related areas to join.

Upcoming Events

YPP Virtual Roundtable April 2

This interactive roundtable discussion will focus on succession planning and business continuity. We will break into small groups to discuss a case study. This roundtable offers a great opportunity to cross collaborate with peers from different pools and engage in a problem-solving discussion.

Trustees Conference May 14-16

The annual RISC Trustees Conference provides an opportunity for pool executives and governing board members, also known as trustees, to learn about emerging trends impacting pooling organizations.

Summer FA Meetings From 12:00 - 1:00pm CT

- Claims | June 3rd
- Health & Wellness | June 10th
- Human Resources | June 17th
- Law Enforcement | June 24th
- Loss Control | July 1st
- Marketing | July 22nd
- Underwriting | July 29th

Staff Conference October 26-29

Our staff conference is the only destination to network in a non-competitive environment with pool staff while learning about trends, programs, services, and best practices in a variety of coverage lines and functional areas.



Risk Information Sharing Consortium (RISC)

Who We Are

The National League of Cities Risk Information Sharing Consortium (RISC) is your trusted resource for information sharing, expertise, and thought leadership in pooling. We provide tools, resources, and partnerships to help your pool make the communities you serve safer and stronger.

The mission of RISC is to facilitate a dynamic hub of mutual support and problem-solving

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RISC members taking advantage of
information sharing and benefits.

[VIEW RISC MEMBERS](#)

Members Only Resources

- Please send resources that you would like to be shared with the membership to Lena Scarpulla.
- Resources will be added to the Resource Library on risc.nlc.org.
- To access members only resources you will need to log into your MyNLC account.
- If you do not have access to your MyNLC account or need assistance contact Lena Scarpulla.

Thank you!

Learn more & connect with us:

- risc.nlc.org
- [Follow NLC-RISC on LinkedIn](#)

#nlcrisc #RISCstaff #RISCtrustees