

## NLC-RISC IT Symposium

Date: April 10-11,2025

| Day 1 Schedule | Agenda Item                                  |
|----------------|--|
| 9:00am         | Welcome & Introductions                      |
| 9:30am         | The Role of AI                               |
| 10:30am        | Break  |
| 11:00am        | IT Origin Stories                            |
| 12:00pm        | Lunch  |
| 1:00pm         | IT Infrastructure Trends and Best Practices  |
| 2:00pm         | Break  |
| 2:30pm         | Group Q & A                                  |
| 4:00pm         | End of Day                                   |
| 5:00pm         | Group Dinner (Cost included in registration) |
| Day 2 Schedule | Agenda Item                                  |
| 9:00am         | Claims and Underwriting System Landscape     |
| 10:00am        | Break  |
| 10:30am        | TPA/Vendor Management                        |
| 11:30am        | Wrap-up/Future Planning/Feedback             |
| 12:00pm        | Adjourn                                      |