

Why We Do What We Do

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Why We Do What We Do

NLC — RISC

October 2023

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Delivering on Our Promises



Mission: PUBLIC Service



How Do We Get There?



Mindful Awareness

Active Listening

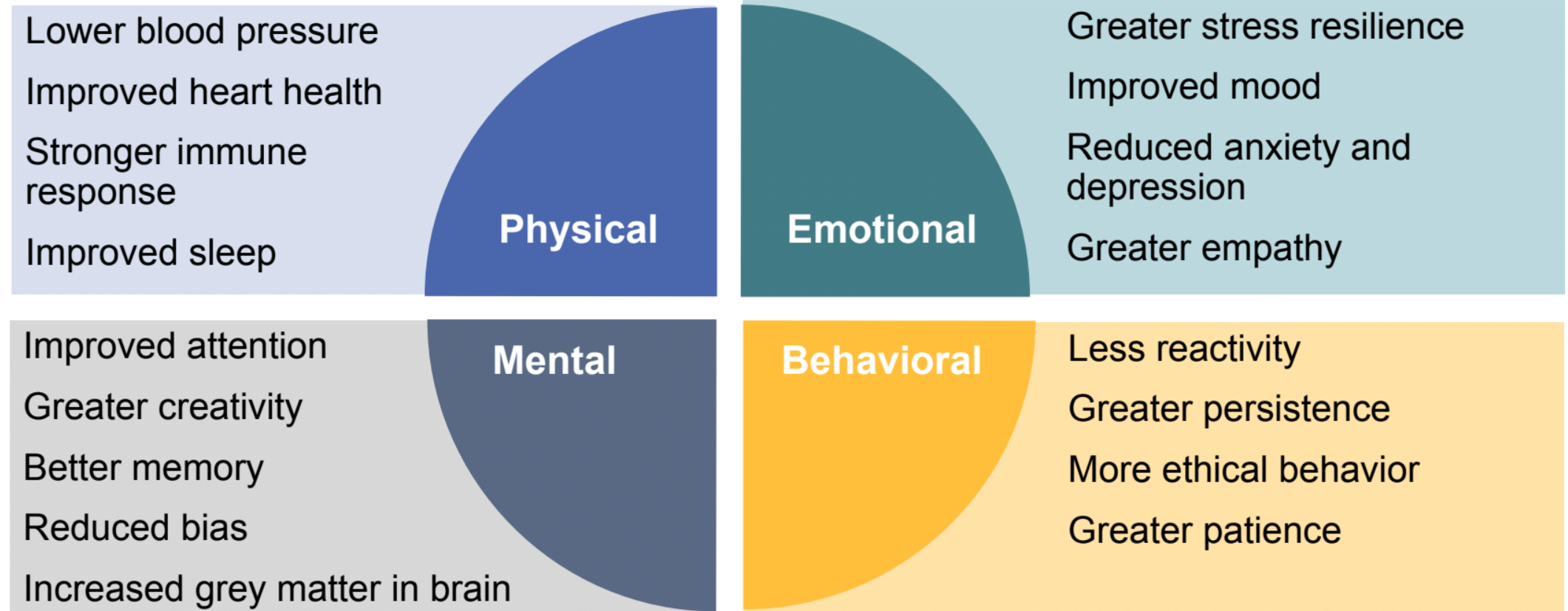
Open Communication

Respect & Understanding

Emotional Intelligence

mindfulness

Benefits of Mindfulness



“ . . . effective communication requires more than an exchange of information. When done right, communication fosters understanding, strengthens relationships, improves teamwork and builds trust.”

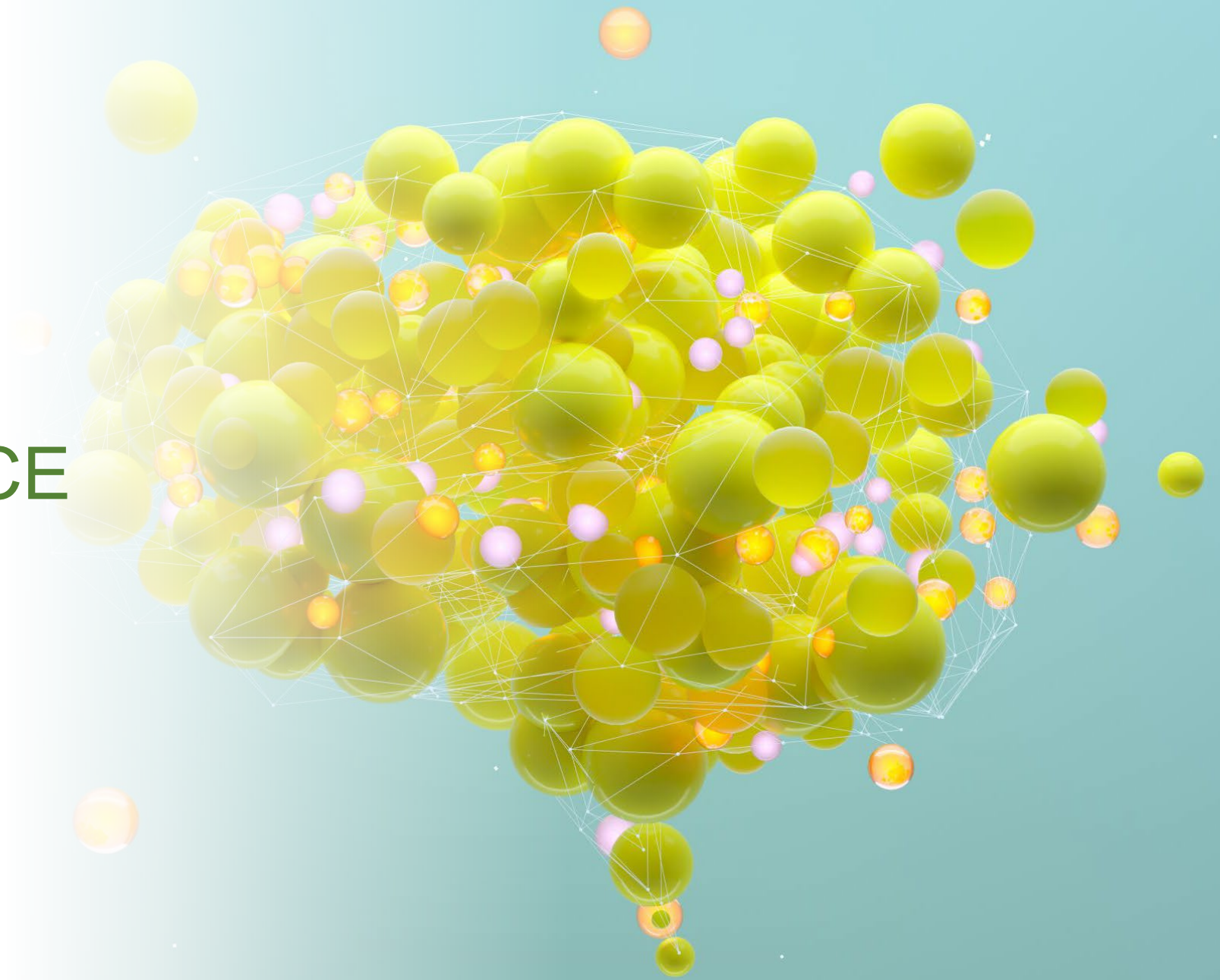
Liz Papadopoulous, OCT “Let’s Chat,” *Professionally Speaking*

OPEN COMMUNICATION



RESPECT

EMOTIONAL INTELLIGENCE



A close-up photograph of a large pile of small, three-dimensional wooden human figures. The figures are in various colors: natural wood, orange, red, dark brown, and light blue. They are scattered and overlapping, creating a sense of a large group. The lighting is soft, and the background is a plain, light color.

UNDERSTANDING



Real World Examples

From Arkansas &
Kentucky

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